



about our insurance services

CompuCar Limited
PO Box 228
Bury St Edmunds
Suffolk
IP28 6DL

1. The Financial Services Authority (FSA)

The Financial Services Authority is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

We only offer Self Drive Hire, Private and Public Hire, Motor Trade including All Risks, Haulage, Fleet and Goods in Transit insurance together with legal benefits for a limited number of insurers.

Ask us for a list of insurers we offer insurance from.

3. Which services will we provide you with?

We will advise and make recommendations for you after we have assessed your needs. We may ask questions to assist in making our assessment.

4. What will you have to pay for our services?

No fee is charged for our insurance services.

You will receive a quotation which will tell you about any fees for access to our unique brand of software services.

5. Who regulates us?

CompuCar Limited, Box 228, Bury St Edmunds, Suffolk, IP28 6DL is authorised and regulated by the Financial Services Authority. Our FSA Firm Reference Number is 307454.

Our permitted business is arranging general insurance products.

You can check on the FSA's register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. Ownership

The directors of CompuCar Limited are the sole owners of CompuCar Limited. CompuCar Limited have no interest in any other company.

7. What to do if you have a complaint?

If you wish to register a complaint please contact us

in writing: to The Chief Executive, CompuCar Limited, PO Box 228, Bury St Edmunds, Suffolk, IP28 6DL

or telephone: 0870 2410127

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and claiming is covered 100% for the first £2000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS